



September 03, 2013

**Greater Toronto
Airports Authority**

P.O. Box 6031
3111 Convoir Drive
Toronto AMF, Ontario
Canada L5P 1B2

P 416.776.3000
F 416.776.7746

GTA A.com

To Whom It May Concern:

Re: JCAII – Operations at Toronto Pearson International Airport

Toronto Pearson International (TPIA) Airport is Canada's busiest airport with annual passenger traffic of 35 million; 430,000 aircraft movements; with the largest Central Deicing Facility (CDF) in the world. The CDF is equipped with state of the art equipment and technology including an automated aircraft guidance system complete with LED message boards which provide guidance, positive hold and deicing information to each aircraft in the facility.

In 2008, JCAII was contracted to provide a complete new LED system to all 24 CDF message boards. All work was completed in the off season on time, within budget and ready for the deicing season. The system has performed soundly since that time and the JCAII team continues to provide excellent support for the system.

JCAII has also been involved in other projects and trials at Toronto Pearson Including airside and groundside LED signage and lighting. The JCAII team has proven to be innovative, resourceful and dependable and we look forward to their continued support.

I would be pleased to address any questions regarding JCAII's performance and service and can be reached at joe.forbes@gtaa.com

Yours truly,


Joe Forbes
Manager, Aviation Compliance and Coordination



torontopearson.com